# WELCOME TO HORNAFJÖRDUR



Here in Hornafjörður, a multicultural community, we are aware of how complex and confusing it can be to move to a new country. We would like to make it slightly easier for you by providing you with this practical information pamphlet for new residents. If you have questions about anything concerning living in Iceland or if you need assistance with residence permit, working permit, registration, housing benefits, social housing, childcare etc. the social services in Höfn are here to assist.

Welfare department , Víkurbraut 24

The project manager of multicultural affairs is located at the welfare department, Víkurbraut 24, and has office hours Monday to Friday from 8am - 16pm. Please call 470-8000 or send an email to hilduryr@hornafjordur.is to make an appointment.

# DO YOU WANT TO LEARN ICELANDIC OR HAVE YOUR EDUCATION RECOGNIZED?



Fræðslunetið – símenntun á Suðurlandi is a lifelong learning center. It offers courses in Icelandic (4 levels) and assistance in getting your education recognized in Iceland. Fræðslunetið is located at Nýheimar, Litlabrú 2, and has office hours Monday to Thursday from 8am – 4pm and Fridays from 8am – 3pm. For further information, you can either drop by the office or send an email to roslin@fraedslunet.is

If you want to study Icelandic online, www.icelandiconline.com might be the right choice for you. These courses are offered by the University of Iceland.

#### WORKING IN ICELAND? KNOW YOUR RIGHTS

AFL - The Union of General and Special Workers in East Iceland, is located at Víkurbraut 4. At AFL you can get information about your rights and obligations as an employee in the Icelandic labor market. AFL has office hours Monday – Friday from 9am – 4pm. You are welcome to come by their office, call 470-0319 or send an email to hjordis@asa.is



AFL, Víkurbraut 4

## **ELECTRONIC ID**



Landsbankinn, Hafnarbraut 36

Electronic identification (Rafræn skilríki or electronic ID). This type of ID is designed for electronic communication and is issued in collaboration with Icelandic authorities. If you have a smartphone you can get your electronic ID activated at Landsbankinn, Hafnarbraut 36.

## THE TOWN HALL

The town offices of the municipality of Hornafjörður are located in the Hornafjörður Council Building at Hafnarbraut 27. The offices provide general services for locals and others. There you can also find advisors for different departments of the municipality: Financial Department, Technology & Environmental Department, and School & Leisure Department. A change of residence needs to be registered at www.skra.is. The town offices are open from 09am – 12pm and 12:45 – 3pm Tel: 470 8000, website: www.hornafjordur.is



Town Hall, Hafnarbraut 27

## DISTRICT COMMISSIONER OFFICE AND POLICE STATION



Hafnarbraut 36

The District Commissioner office and police station are located at Hafnarbraut 36, Höfn. The District Commissioner issues various permits and certificates, including residence permits, passports, driver's licenses, permits for operations of restaurants, guesthouses, bars and more. For more information, see www.syslumenn.is. The opening hours of the District Commissioner's office are from 9am – 3pm Tel: 458 2800. To contact the police, call the emergency hotline 112. For more information see www.logregla.is

# KINDERGARTEN AND DAYCARE



Sjónarhóll, Víkurbraut 26

The kindergarten, Sjónarhóll, is located at Víkurbraut 26 and has six departments for children aged 1 – 6. The kindergarten is open weekdays from 8am – 4pm. To apply, contact the front desk at the town hall or send an application on ibuagatt.hornafjordur.is, it is possible to apply after the child has turned 9 months old. To contact the kindergarten call 470-8480. For further information contact the director of education thorgunnur@hornafjordur.is

Daycare services are available from age of 9 months and is subsidized by the municipality. For further information contact the town hall front desk 470-8000

#### **PRIMARY SCHOOL**

Hornafjörður Primary School operates in two separate buildings: Hafnarskóli at Svalbarð 6, is for students in grades 1 – 6. The school is open from 7:50am – 3:30pm. The other is in Heppuskóli at Víkurbraut for students in grades 7 – 10. The school is open from 07:50am – 03:30pm.

For further information and registration call, 470-8400 or send an email to skrifstofagrunnsk@hornafjordur.is. Primary schools in Iceland are mandatory and free of charge.

At the end of the school day, students in grades 1 – 4 have the option of extended attendance in Kátakot from 1pm – 4pm. Kátakot is open during regular school hours.

Hofgarður Primary School is for students in grade 1 – 10 and is located 120 km west of Höfn in the area Öræfi. The kindergarten Lambhagi is also located in Hofgarður. For further information please call 478 1672 or send an email to hofgardur@hornafjordur.is



Hafnarskóli, Svalbarð 6



Heppuskóli, Víkurbraut



Hofgarður, Öræfi

# The Music School of 17. The school teache

The Music School of Austur-Skaftafellssýsla is located in Sindrabær, Hafnarbraut 17. The school teaches musical instruments to children from age 8 up to the secondary school level.

For further information please call 470-8460 or send an email to tonskoli@hornafjordur.is

THE MUSIC SCHOOL



The music school, Hanfarbraut 17

## **HEALTH CARE**

In Hornafjörður you have good access to general health and dental services. Experts in various medical fields work on a regular basis at the Health Clinic of Höfn. Further information can be obtained at the Health Clinic, located on Víkurbraut 31, with opening hours from 8am – 4pm every weekday. Doctor appointments are available by calling 432 2900 between 8 and 9am.



The Health Clinic, Víkurbraut 31

Vaccinations have been common in Iceland for many decades, especially vaccination of children. This is very important since epidemics will not be controlled unless the majority of people are vaccinated. If you have children, we kindly ask you to inform the healthcare services what vaccinations your children have received. Vaccinations for children are free of charge.



In case of emergency, call the Emergency Hotline 112.

Dental services are provided by dentist Héðinn Sigurðsson. The dental clinic is located at Vesturbraut 4, tel. 478 2033. Dental service is free of charge for children aged 3-18 apart from an annual fee of ISK 2,500

It is recommended that children go to the dentist for a checkup at least once a year.

# A LIST OF USEFUL WEBSITES

# USEFUL FACEBOOK PAGES

www.newiniceland.is
Are you new in Iceland? Or still adjusting?
www.mcc.is
Multicultural Information Center

www.hornafjordur.is
Hornafjörður Municipality's webpage
www.asa.is
AFL - the Union of General and Special Workers in East Iceland
www.asi.is
The Icelandic Confederation of Labour

www.utl.is The Directorate of Immigration www.skra.is Register Iceland www.husbot.is Housing benefits

www.humanrights.is/en

Legal counselling for immigrants free of charge.

Living in Hornafjörður
Information for none Icelandic speaking residents
Sveitarfélagið Hornafjörður
Official facebook page for Hornafjörður Municipality
Til sölu á Höfn
Here you can buy and sell items such as clothes and furniture, etc. in Hornafjörður.
You can also place an ad if you are looking for an apartment or a job.
Íbúar í sveitarfélaginu Hornafirði
A page where residents can share information with each other.
Viðburðir í Sveitarfélaginu Hornafirði
Information about different events in Hornafjörður
Fræðslunetið, símenntun á Suðurlandi
A center of Lifelong learning for Adults Icelandic courses
Home away from home
Living in Iceland

The municipality of Hornafjörður has a multicultural council, If you have ideas about how to improve services, access to information, event etc. we would like to hear about it, please send an email to nejramesetovic5@gmail.com or hilduryr@hornafjordur.is

We hope that this information pamphlet will come in handy. We recommend that you read the brochure "Fyrstu skrefin" from the Multicultural Information Center since it contains a lot of important and practical information about living in Iceland. Welcome to Hornafjörður